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REFERRAL/AUTHORIZATION FORM Please refer to the Provider Manual or http://www.christushealthplan.org Authorization Request Forms that are incomplete or illegible cannot be processed. The request will be returned to the sender for completion. Louisiana Texas New Mexico CHRISTUS HEALTH PLAN Date of Request: P.O. Box 169009 Irving, Texas 75016 Urgent Request: Routine Request: UM 1-844-282-3026 • Fax: 1-844-357-7562/1-800-277-4926 Email: CHRISTUS.HP.278@christushealth.org Eligibility: 1-844-282-3026 MEMBER INFORMATION Patient Name:____ Patient ID: ☐ Male ☐ Female DOB: Phone: PROVIDER INFORMATION Check Requesting Provider: Primary Care Physician Specialist Physician Name: ____ Phone: ____ Fax: _____ Contact Person Name: _____ Contact Person Phone/Extension: NPI/Tax ID: __ SPECIALIST/FACILITY REFERRED TO Referred to: Phone: Specialty: Fax: _____ Out-of- Network NPI/Tax ID: ___ ☐ In-Network Reason for Referral to Out of Network Specialist or Facility: OFFICE VISIT INFORMATION ☐ ____Visits-Consult/Treat ☐ 1 Visit-Consult Only **Initial Request:** Follow Up: Visits/Year REQUEST FOR OTHER SERVICES Observation Inpatient Home Health Hospice DME Office Treatment Outpatient Type of Service: Date of Procedure/Treatment: DIAGNOSIS/PROCEDURE INFORMATION ICD-10 Code: Diagnosis: Procedure:

TO BE COMPLETED BY REQUESTING PHYSICIAN

Clinical documentation to support the request: (i.e. Physician office/progress notes, lab results, diagnostic/imaging results, pertinent medical/surgical history) Physician Signature: Date:

Additional Comments:

- This Authorization is for medical necessity only and it does not guarantee payment. Eligibility will be determined at the time the claim is submitted.
- Refer to the provider manual for a definition of Expedited and Standard request and time frame
- This Authorization is valid only for the services noted above.
- All out-of-network services require prior approval by CHRISTUS Health Plan.
- A specialist may not refer to an Out of Network specialist/facility.
- See back of form for a summary of authorization requirements.

Confidentiality Notice: The information contained in this facsimile is intended only for the use of the individual or entity named above and may be privileged and confidential, protected from disclosure and re-disclosure. If the reader of this information is not the intended recipient, or an employee or agent responsible for delivering this facsimile to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please call 1-844-282-3026 in order to arrange for the return of the misdirected information. If unable to return the misdirected information, please destroy the information and notify this facility by return fax of the destruction.